

Library Board Meeting Agenda

April 27, 2023

Highland City Hall

7:00 pm-Call to Order: Kevin Tams, Board Chair

1. Public Comment

2. Consent

Approve 03.23.2023 minutes

3. Reports

- a. Director's Report
- b. Foundation Report

4. Action/Policy Items

- a. Increase ILL fee
- b. Approve tentative budget

5. Discussion Items

May Meeting?

6. Future Agenda Items

7. Adjournment

In accordance with Americans with Disabilities Act, Highland City will make reasonable accommodations to participate in the meeting. Requests for assistance can be made by contacting the City Recorder at (801) 772-4505 at least three days in advance of the meeting.

ELECTRONIC PARTICIPATION

Members of the City Council may participate electronically during this meeting.

CERTIFICATE OF POSTING

I, Stephannie Cottle, the duly appointed City Recorder, certify that the foregoing agenda was posted at the principal office of the public body, on the Utah State website (<http://pmn.utah.gov>), and on Highland City's website (www.highlandcity.org).

Please note the order of agenda items are subject to change in order to accommodate the needs of the board, staff and the public.

Posted and dated this agenda on the 25th day of April, 2023

Stephannie Cottle, CMC, City Recorder

THE PUBLIC IS INVITED TO PARTICIPATE IN ALL LIBRARY BOARD MEETINGS.

**Minutes from a Regular Meeting of the
HIGHLAND CITY PUBLIC LIBRARY BOARD**

Thursday, March 23, 2023 at 7:00 p.m.

IN ATTENDANCE

Board Members

Jessica Anderson, Secretary
Amy Brinton
Rachel Farnsworth
Kim Rodela, City Council Rep.
Kevin Tams, Chair

Other

Donna Cardon, Library Director and
Board Executive Officer

Absent Board Members

Lynn Lonsdale, Vice-Chair
Wesley Warren

A quorum of the Board being present, Chair Kevin Tams welcomed those in attendance and began the Library Board meeting as a regular meeting at 7:01 p.m. The meeting agenda was posted on the Utah State Public Meeting Website at least 24 hours prior to the meeting.

AGENDA

1. Public Comment

None.

2. Consent

- a. *Minutes from 2023.02.23 meeting*

Jessica Anderson moved to approve the consent agenda. Kim Rodela seconded the motion. The vote was recorded as follows:

Yes	Jessica Anderson
Yes	Amy Brinton
Yes	Rachel Farnsworth
Yes	Kim Rodela
Yes	Kevin Tams

The motion passed.

3. Reports

a. Director's Report

Donna Cardon gave her report. She reviewed recent statistics and noted that the library is consistently grows across the different categories. Digital books are particularly in demand. The Board briefly discussed how to ascertain active users that don't necessarily visit the physical library but use the digital resources. The Board also discussed the mechanics of digital book purchasing.

The Friends winter book sale was very successful, bringing in about \$1,000. They also paid \$1,000 for Winter Reading prizes. Attendance at Story Times have been particularly high, and Find Larry the Leprechaun was also really popular. The Fairy Tale Ball tickets sold out, and the additional tickets are also almost sold out. In April, there will be the usual programs, along with a Paint with the Director and a poetry competition. In May, there are no programs to get ready for Summer Reading.

The Propagation Station is up and running and has been popular. The STEM kits are done and circulating. There is a new puppet area in the children's room, which Donna built herself. The Koha migration will kick off on March 31st.

The STEM kits essentially wrap up the LSTA grant, and the Library finished spending the CLEF \$4,900 grant. FY2024 LSTA grant applications open in April. Donna is working to prepare a grant proposal to help small businesses, including by preparing a survey. The Board discussed potential items and adjustments to help small businesses and ways to tailor the survey to get good responses.

4. Action/Policy Items

a. Library Display Policy

The ad hoc committee, consisting of Amy Brinton, Rachel Farnsworth, and Lynn Lonsdale, reported on its draft policy. The Board decided to keep it as a separate policy rather than incorporated it into the Exhibited, Posted, and Distributed Materials policy. The Board discussed particular language and made modifications, including putting in the Library's mission statement, limiting the definition of what the Library will not post, clarifying the Library Board review process, and removing the general policy provisions.

Amy Brinton moved to adopt the Library Policy Display as amended. Rachel Farnsworth seconded the motion. The vote was recorded as follows:

Yes	Jessica Anderson
Yes	Amy Brinton
Yes	Rachel Farnsworth
Yes	Kim Rodela
Yes	Kevin Tams

The motion passed. The Board commended the ad hoc committee for their work on the policy.

5. Discussion Items

a. ILL Fee

Donna noted that the ILL may need to be raised from \$3.00. The fee is supposed to cover the mailing costs to return the book. Shipping costs are now above that amount, between \$4 and \$5. The Board agreed the matter should be considered.

b. Library FY 2024 Budget changes

Donna noted some changes to the proposed FY2024 budget. The financial manager has reassessed and raised his estimate of how much will come in through property tax. The Library previously paid 10% of the assistant city manager's salary, and that has been reduced to 5%. The City is also likely looking at a 5% COLA instead of an 8% COLA. These changes substantially help the Library balance the budget.

c. Recertification

Donna noted that recertification with the State is coming up in May and the following items need to be addressed: a Board member needs to come to the Library for the inspection, and every Board member needs to complete the training requirement.

6. Future Agenda Items

- Approve FY 2024 Budget
- ILL Fee

The Board's next regular meeting is scheduled for April 27, 2023 at 7:00 p.m.

8. Adjournment

Jessica Anderson moved to adjourn the Library Board meeting. Rachel Farnsworth seconded the motion. The vote was recorded as follows:

Yes	Jessica Anderson
Yes	Amy Brinton
Yes	Rachel Farnsworth
Yes	Kim Rodela
Yes	Kevin Tams

The motion passed.

The meeting adjourned at 8:07 p.m.

I, Jessica Anderson, Highland City Library Board Secretary, hereby certify that the foregoing minutes represent a true, accurate, and complete record of the meeting held on March 23, 2023. This document constitutes the official minutes for the Highland City Library Board Meeting.



HIGHLAND CITY

LIBRARY BOARD AGENDA REPORT ITEM #4a

DATE: April 27, 2023
TO: Library Board
FROM: Donna Cardon, Library Director
SUBJECT: Interlibrary Loan Fee

PURPOSE:

The Library Board will discuss increasing the fee charged to patrons requesting an Interlibrary Loan.

BACKGROUND:

The Highland City Library offers a service through the State Library that allows patrons to request items from other libraries that our Library doesn't own. The State Library ships the items to our library for free, but we are responsible for paying the postage to return the items to the State Library. We cover the cost of the postage by charging a fee of \$3 to the patron making the request. Last year we filled 23 interlibrary loans.

Recent increases in postal costs make it so that the lowest price we pay for shipping a book to the State Library is \$4.10. Bigger books cost more. After consulting with Kim Bergeson who manages the interlibrary loans, we are suggesting the fee for the service be increased to \$5.

The Library has an Interlibrary Loan Policy. As I reviewed the policy for this meeting, I found that it needed some minor grammatical and stylistic corrections. I suggest we include these minor changes in any vote we take on this matter.

FISCAL IMPACT:

The overall fiscal impact is very small, probably less than an increase of \$100/year.

STAFF RECOMMENDATION:

The staff recommends making this small increase in the interlibrary loan fee to tie it more closely to the actual cost. However, the Library budget can easily continue to absorb the cost difference. Either way, we should adopt a new version of the policy with some of the minor grammatical errors corrected.

PROPOSED MOTION:

I propose the Interlibrary Loan Policy be amended to reflect an increase of the Interlibrary Loan Fee to \$5 and to correct minor grammatical errors.

ALTERNATE MOTION

I propose that the Interlibrary Loan Policy be amended to correct small grammatical errors.

ATTACHMENTS:

1. Interlibrary Loan Policy (track changes)
2. ILL Code with supplement

Highland City Library: Interlibrary Loan Policy

Interlibrary loan ~~service~~ is a service libraries use to make a wide range of materials available to patrons. This service, as it relates to the Highland City Library, extends the scope of our collection, allowing us to borrow materials we lack and potentially provide our materials to other libraries.

The conditions of this service are set by the Highland City Library Board Policy; the Interlibrary Loan Code for the United States, 2001 [and revised in 2016](#); and the Copyright Act of 1976, Title 17. U.S. Code.

The Highland City Library will make every effort to exhaust its own resources before resorting to the interlibrary loan service. When the resources are not available at the Highland City Library or through libraries that are part of the North Utah County Co-operative, interlibrary loan service will be made available to all eligible patrons of the Highland City Library, in good standing. A fee of ~~\$3-5~~ will be charged for each item requested.

Items borrowed from other libraries, and circulated to our patrons, will be governed under the Highland City Library Circulation Policy. No material will circulate more than the period as defined in the policy. The ~~L~~ibrary will not request items newer than ~~3-three~~ months except for legitimate research needs. The ~~L~~ibrary reserves the right, at the discretion of the Library Director [or at the lending library's request](#), to restrict items to in-house usage for security or protection of the item, ~~or at the lending library's request~~.

Materials not returned by the due date will be assessed a fine of \$1.00 per day with the maximum fine set as the cost of the ~~titleitem~~, as determined by the lending library. If the material is not returned by the patron to the Highland City Library one month (30 days) after the due date, the patron will be subject to ~~at~~ \$20 Interlibrary Loan Service Fee plus the price of the borrowed material if that material is not returned. If the item is not returned and the ~~L~~ibrary finds it necessary to pay for the replacement of the item, the patron must pay full replacement cost, plus fees.

All material on loan is subject to immediate recall, and the Highland City Library will comply promptly.

When materials are received from other libraries, they will be held [for 7-seven](#) days. If the materials are not picked up in that time, they will be returned to the lending library. All ~~i~~nterlibrary loan requests are subject to the ~~\$3-5~~ fee whether they are picked up or not. If the patron wishes, the ~~L~~ibrary will request the same title again but the patron will again be charged the regular fee. Interlibrary loan items may be

renewed, if the lending library agrees. The patron must immediately return the item if the item is not renewed.

Patrons who do not pick up five or more ordered items in three years will have their interlibrary loan privileges suspended. Interlibrary loan service will be suspended for any patron who abuses the privilege. The library reserves the right to refuse to accept an interlibrary request if, in the judgment of the Library, fulfillment of the request would involve violation of copyright law.

Statistics will be kept in accordance with local and state guidelines and requirements.

The Highland City Library will serve other libraries within the state of Utah, any library outside of all other arrangements with which traditional but less formal agreement exists, and any library which complies with the Interlibrary Loan Code of the United States, 2001¹. Loans are generally made to libraries not to individuals.

Materials, which ordinarily circulate to the Highland City Library users, may be sent out on interlibrary loan. The decision to loan material is at the discretion of the Highland City Library; for example, an item that is in high demand by Highland City Library patrons will not be available for interlibrary loan.

If an out-of-state borrowing library does not return the material one month (30 days) after the due date the borrowing library is subject to a \$10 interlibrary loan service fee plus the price of the material if the material is not returned.

The duration of the loan, unless otherwise specified by the Highland City Library, will be as follows:

A standard interlibrary loan item (book, book on CD, music CD) will check out for five ~~(5)~~ weeks from the Highland City Library. This will allow one ~~(1)~~ week of transit to the borrowing library, three ~~(3)~~ weeks on loan to the borrowing library's patron, and one ~~(1)~~ week for transit to bring the item back to the Highland City Library. Renewals will be a three ~~(3)~~ week period according to availability and Highland City Library patron demand.

A DVD or Blu-ray disc interlibrary loan item will check out for three ~~(3)~~ weeks from the Highland City Library. This will allow one ~~(1)~~ week of transit to the borrowing library, one ~~(1)~~ week on loan to the borrowing library's patron, and one ~~(1)~~ week for transit to bring the item back to the Highland City Library. Renewals will be a one ~~(1)~~ week period according to availability and Highland City Library patron demand.

¹ <http://www.ala.org/ala/mgrps/divs/rusa/archive/protocols/referenceguide/interlibrary.cfm>

~~All~~Any material on loan is subject to immediate recall based on the need for the material by a Highland City Library patron or patrons.

Approved by the Highland City Library Board, December 10, 2008.

Revised by the Highland City Library Board, February 23, 2011, March 26, 2014.

November 29, 2018. April 27, 2023

Interlibrary Loan Code for the United States

Prepared by the Interlibrary Loan Committee, Reference and User Services Association (RUSA), 1994, revised 2001. Revised by the Codes, Guidelines, and Technical Standards Committee, Sharing and Transforming Access to Resources Section (STARS) 2008 and 2015. Approved by RUSA Board January 11, 2016.

Download [ALA Interlibrary Loan Request Form](#) (Fillable PDF).

The Interlibrary Loan Code below is accompanied by clarifying text from the Explanatory Supplement in the box insets. The supplementary material is intended to amplify specific sections of the official Code, providing fuller explanation and specific examples for text that is intentionally general and prescriptive. Libraries are expected to comply with the Code, using the Supplement as a source for general direction.

Introduction

The Reference and User Services Association, acting for the American Library Association in its adoption of this code, recognizes that the sharing of material between libraries is a core library service and believes it to be in the public interest to encourage such an exchange.

In the interest of providing quality service, libraries have an obligation to obtain material to meet the informational needs of users when local resources do not meet those needs. Interlibrary loan (ILL), a mechanism for obtaining material, is essential to the vitality of all libraries.

The effectiveness of the national interlibrary loan system depends upon participation of libraries of all types and sizes.

This code establishes principles that facilitate the requesting of material by a library and the provision of loans or copies in response to those requests.

From the Explanatory Supplement:

The U.S. Interlibrary Loan Code, first published in 1916 and adopted by The American Library Association in 1917, is designed to provide a code of behavior for requesting and supplying material within the United States. The code is intended to be adopted voluntarily by U.S. libraries and is not enforced by an oversight body. However, as indicated below, supplying libraries may suspend service to requesting libraries that fail to comply with the provisions of this code.

This interlibrary loan code describes the responsibilities of libraries to each other when requesting material for users. Technology has expanded access options beyond traditional library-to-library transactions, including unmediated requests and direct-to-user delivery. This code makes provision for such options while at the same time affirming the responsibility of the patron's library for the safety and return of the borrowed material, or for paying the cost of a non-returnable item sent directly to the patron.

The Interlibrary Loan Code reflects established practices. However, libraries and other information centers are encouraged to explore and use non-traditional means when available to ensure maximum accessibility and convenience for users.

1.0 Definitions

1.1 Interlibrary loan is the process by which a library requests material from, or supplies material to, another library.

From the Explanatory Supplement:

In this code, "Interlibrary Loan" refers to transactions between two libraries. Transactions between libraries and commercial document suppliers or library fee-based services are contractual arrangements beyond the scope of these guidelines.

The terms "requesting library" and "supplying library" are used in preference to "borrowing" and "lending" to cover the exchange of copies as well as loans.

1.2 In this code, "material" includes books, audiovisual materials, and other returnable items as well as copies of journal articles, book chapters, excerpts, and other non-returnable items.

2.0 Purpose

2.1 The purpose of interlibrary loan as defined by this code is to obtain, upon request of a library user, material not available in the user's local library. Interlibrary loan is primarily intended to provide a requesting individual with a physical loan of a defined duration or a non-returnable copy or scan from another library.

From the Explanatory Supplement:

Interlibrary loan (ILL) is intended to complement rather than to substitute for good library collections built and managed to meet the routine needs of local library users. ILL is based on a tradition of sharing resources between various types and sizes of libraries and the belief that no library, regardless of its size or budget, is completely self-sufficient. When policy and circumstances warrant, interlibrary loan may also be used to obtain materials that are owned by the local library but which are not available because they are damaged, missing, or checked out. Though some libraries are net borrowers (borrow more than they lend) and others are net lenders (lend more than they borrow), the system of interlibrary loan rests on the belief that all libraries have something to contribute and should be willing to lend if they are willing to borrow.

3.0 Scope

3.1 This code regulates the exchange of material between libraries in the United States.

From the Explanatory Supplement:

Domestic Transactions

This code is intended to provide guidelines for exchanges between libraries in the United States when no other agreement applies. The code does not override individual or consortial agreements or regional or state codes which may be more liberal or more prescriptive.

The interlibrary loan of special collections materials is regulated by the [Guidelines For Interlibrary And Exhibition Loan Of Special Collections Materials](#) (2012) by the American Library Association and Association of College and Research Libraries, Rare Books and Manuscripts Section.

3.2 United States libraries are encouraged to engage in interlibrary loan with libraries in other countries. International transactions are governed by the International Federation of Library Associations and Institutions.

From the Explanatory Supplement:

International Transactions

The conduct of international interlibrary loan is regulated by the rules set forth in the International Federation of Library Associations and Institutions' (IFLA) document "[International Resource Sharing and Document Delivery: Principles and Guidelines for Procedure](#) (2009)."

Although the U.S. shares a common border with Canada and Mexico, it is important to remember that these countries have their own library infrastructures and practices. The IFLA Principles and Guidelines regulate the exchange of material between institutions across these borders. Further, U.S. librarians would be wise to inform themselves of customs requirements that take precedence over library agreements when material is shipped across these national borders.

4.0 Responsibilities of the Requesting Library

4.1 Establish, promptly update, and make available an interlibrary borrowing policy.

From the Explanatory Supplement:

Written Policies

A library's interlibrary borrowing policy should be available in a written format and readily accessible to all library users. Whenever possible the borrowing policy should be posted on the library's Web site.

4.2 Ensure the confidentiality of the library user.

From the Explanatory Supplement:

Confidentiality

ILL staff should adhere to the American Library Association's [Code of Ethics](#) (2008), specifically principle III, that states: "We protect each library user's right to privacy and confidentiality with respect to information sought or received and resources consulted, borrowed, acquired or transmitted."

Interlibrary loan transactions, like circulation transactions, are confidential library records. Interlibrary loan personnel are encouraged to be aware of local/state confidentiality rules and laws as they relate to interlibrary loan transactions. Requesting libraries are discouraged from including a user's name on a request submitted to a supplier. If individually identifying information is needed on a request, appropriate steps, such as using identification numbers or codes rather than users' names, should be taken to maintain confidentiality.

Policies and procedures should be developed regarding the retention of ILL records and access to this information. ILL personnel should also be aware of privacy issues when posting requests for assistance or using ILL requests as procedural examples. See the following documents from the American Library Association's Office for Intellectual Freedom: [Policy concerning Confidentiality of Personally Identifiable Information about Library Users](#) (2004) and [Confidentiality and Coping with Law Enforcement Inquiries: Guidelines for the Library and its Staff](#) (n.d.).

4.3 Describe completely and accurately the requested material following accepted bibliographic practice.

From the Explanatory Supplement:

Complete Bibliographic Citation

A good bibliographic description is the best assurance that the user will receive the item requested. Rather than detail these descriptive elements, the code requires the requesting library to include whatever data provides the best indication of the desired material, whether an alphanumeric string or an extensive bibliographic citation. The important point is that this description be exact enough to avoid unnecessary work on the part of the supplier and frustration on the part of the user.

4.4 Note any special requirements regarding the format needed, specified shipping address, or use to be made of the material on the request sent to potential supplying libraries.

From the Explanatory Supplement:

Special Requirements

Because returnable materials borrowed via interlibrary loan are traditionally intended for individual use of a defined duration, the requesting library should communicate with the supplying library in advance if the material is needed for other uses, such as course reserves, classroom or other group viewing of audio-visual material, or for an extended loan period, especially of a textbook.

Other examples of special requirements that should be clearly indicated in original requests to potential suppliers include, but are not limited to, a particular format, edition, language, an alternate library shipping address or the address of the user's home, rush delivery, or scanning with wide margins for replacement pages, etc.

4.5 Identify libraries that own the requested material. Check and adhere to the policies of potential supplying libraries.

From the Explanatory Supplement:

Identifying Appropriate Suppliers

Requesting libraries should use all resources at their disposal to determine ownership of a particular title before sending a request to a potential supplier. Many libraries contribute their holdings to major bibliographic utilities such as DOCLINE and/or OCLC, and most make their individual catalogs freely available via the Internet. Interlibrary loan discussion lists are also sources for the requesting library to verify and/or locate particularly difficult items when other options are exhausted.

The requesting library is encouraged to use resources such as the OCLC Policies Directory or the DOCLINE Institution Information to determine lending policies, including any applicable charges, before requesting material.

4.6 When no libraries can be identified as owning the needed material, requests may be sent to libraries believed likely to own the material.

From the Explanatory Supplement:

Sending Unverified Requests

Despite the requirements in sections 4.3 and 4.5 that an item should be completely and accurately described and located, the code recognizes that it is not always possible to verify and/or locate a particular item. For example, a request may be sent to a potential supplier with strong holdings in a subject area or to the institution at which the dissertation was written.

4.7 Transmit interlibrary loan requests electronically unless otherwise specified by the supplying library.

From the Explanatory Supplement:

Transmitting the Request

The code stipulates electronic communication. For many libraries, sending requests electronically means using the ILL messaging systems associated with DOCLINE, OCLC, other products that use the ISO ILL Protocol, or structured email requests.

Lacking the ability to transmit in this fashion, check the potential supplier's policies for preferred methods of submission. If no other preferred method is specified, an [ALA Interlibrary Loan Request Form](#) or its equivalent should be used. Whatever communication method is used, the requesting library should identify and use the appropriate address for ILL requests.

The requesting library should include a street address, a postal box number, an IP address, and/or an email address to give the supplying library delivery options.

4.8 Comply with U.S. copyright law (Title 17, U.S. Code) and be aware of related guidelines for copy requests.

From the Explanatory Supplement:

Copy Requests

The requesting library is responsible for complying with U.S. copyright law (Title 17, USC), in particular, the provisions of sections [107 \(Fair use\)](#) and [108 \(Reproduction by libraries and archives\)](#). In addition, there may be related regulations, guidelines, policies, and/or procedures to take into consideration such as the [CONTU Guidelines](#) (1979).

4.9 Assume responsibility for borrowed material from the time it leaves the supplying library until it has been returned to and received by the supplying library. This includes all material shipped directly to and/or returned by the user. If damage or loss occurs, provide compensation or replacement, in accordance with the preference of the supplying library.

From the Explanatory Supplement:

Responsibility for Materials

Although the number is small, some material is lost or damaged at some point along the route from the supplier and back again. This section clearly states that the requesting library is responsible for the material from the time it leaves the supplying library until its

From the Explanatory Supplement:

Responsibility for Materials (continued)

safe return to the supplying library. The requesting library's responsibility for this loss is based on the concept that if the request had not been made, the material would not have left the supplier's shelf, and thus would not have been put at risk.

If the requesting library asks for delivery at a location away from the library (such as to the user's home), the requesting library is likewise responsible for the material during this delivery and return process.

Borrowed items should be returned in the condition in which they were received at the requesting library. In particular, a requesting library should never affix adhesive labels or tape directly to any borrowed item. The requesting library should also return sufficient identifying information with the material to allow the supplying library to identify the request and process the return quickly.

4.10 Pay promptly any service, replacement, or damage fees charged by the supplying library.

From the Explanatory Supplement:

Service, Replacement, and Damage Fees

The requesting library should clearly state on the request an amount that meets or exceeds the charges of suppliers to which the request is sent or the request may go unfilled. The requesting library is responsible for payment of any service fees charged by the supplying library that are less than or equal to the amount stated on its request. Libraries are encouraged to use electronic invoicing capabilities such as OCLC's Interlibrary Loan Fee Management (IFM) system or the Electronic Fund Transfer System (EFTS).

The requesting library should use a payment method accepted by the supplying library. If the requesting library is unable to pay using the supplying library's accepted methods, it should not send a request to that library.

It is the responsibility of the requesting library to pay invoices received or to notify the supplying library of any billing questions no later than six months from the billing date for the charges in question. The requesting library should also make every attempt to resolve billing questions within six months of notifying the supplying library of an apparent billing error.

Although the code stipulates that the requesting library is required to pay if billed for a lost or damaged item, the supplying library is not necessarily required to charge for a lost item. In the case of lost material, the requesting and supplying libraries may need to work together to resolve the matter. For instance, the library shipping the material may need to initiate a trace with the delivery firm. In any case, a final decision regarding replacement, repair, or compensation rests with the supplying library.

4.11 Assume full responsibility for user-initiated transactions.

From the Explanatory Supplement:

Responsibility for Unmediated ILL Requests

Some requesting libraries permit users to initiate online ILL requests that are sent directly to potential supplying libraries. A requesting library that chooses to allow its users to order materials through interlibrary loan without mediation accepts responsibility for these requests as if they have been placed by library staff. The supplying library may assume that the user has been authenticated and authorized to place requests and that the requesting library assumes full responsibility for transaction charges, the safety and return of material, and the expense of replacement or repair.

4.12 Honor the due date and enforce any usage restrictions specified by the supplying library. Unless otherwise indicated, the due date is defined as the date by which the material is due to be checked in at the requesting library for return to the supplying library.

From the Explanatory Supplement:

Due Date and Use Restrictions

This code incorporates elements of both pre- and post-1994 codes with regard to due dates. It keeps the post-1994 concept of

From the Explanatory Supplement:

Due Date and Use Restrictions (continued)

items being due on a specific date rather than referencing a "loan period." However, it returns to the pre-1994 concept that the due date specified by the supplying library is the date by which the item is due to be checked in at the requesting library for return to the supplying library.

The stated purpose of the 1994 change to defining the due date clearly as "the date the material must be checked in at the supplying library" was to bring ILL practice into alignment with automated circulation procedures and to facilitate system interoperability. While the 1994 definition is clear, its implementation requires estimating shipping times and back-dating from the lender's due date to arrive at a due date for the end user. Doing so reliably has proven to be difficult, even for libraries using state-of-the-art interlibrary loan management systems. The emphasis on returning items to supplying library shelves by a certain date when no recall has been issued seems counterproductive. Since both circulation and interlibrary loan systems support recalls when necessary and since circulation systems have long included the ability to assign grace periods to categories of users and/or items, it seems reasonable to define the due date as the date by which the item is due to be checked in at the requesting library for return to the supplying library.

The requesting library is responsible for ensuring compliance with any use restrictions specified by the supplying library, such as "library use only" or "no photocopying," and for returning materials to the supplying library promptly following check in.

4.13 Request a renewal before the item is due whenever possible. If the supplying library does not respond, the requesting library may assume that a renewal has been granted, extending the due date by the same length of time as the original loan.

From the Explanatory Supplement:

Renewals

When the supplying library denies a renewal request, the material should be returned by the original due date or as quickly as possible if the renewal is denied after the due date has passed.

4.14 Respond immediately if the supplying library recalls an item. All borrowed material is subject to recall at any time.

From the Explanatory Supplement:

Recalls

The response to a recall may be the immediate return of the material, or timely communication with the supplying library to negotiate a new due date.

When the material has been recalled, the requesting library is encouraged to return the material via an expedited delivery carrier such as UPS, FedEx, or USPS Priority Mail.

4.15 Package material to prevent damage or loss in shipping and comply with any special instructions stated by the supplying library.

From the Explanatory Supplement:

Shipping

It is the ultimate responsibility of the requesting library to return materials in the same condition in which they were received.

It is the responsibility of the requesting library to follow the shipping and packaging requirements, including insurance and preferred shipping method, as stipulated by the supplying library. Packaging is defined as the outer material, which may be a box, padded envelope, etc. Wrapping is defined as an inner covering for the item such as paper or bubble wrap.

If no shipping or packaging methods are specified, the requesting library's regular form of shipment should be used.

If packaging material has been used previously, remove or mark out old addresses, postal marks, etc. to avoid misdirection. Do not reuse old, frayed, ripped, or decaying packaging and wrapping materials. Clearly address all packages with both the destination and return addresses properly attached to the packaging material.

From the Explanatory Supplement:

Shipping (continued)

In accordance with United States Postal Service guidelines, tape is the preferred sealing method on all types of packages. Staples are strongly discouraged in order to prevent injury to staff and/or damage to materials.

Use wrapping and packaging material that is appropriate to the size and format of the material being shipped. Too small or too large packaging will not adequately protect materials during transportation. Remember to use appropriate wrapping to avoid shifting and damage.

For special collections materials, consult [Guidelines For Interlibrary And Exhibition Loan Of Special Collections Materials](#) (2012) by the American Library Association and Association of College and Research Libraries, Rare Books and Manuscripts Section.

4.16 Failure to comply with the provisions of this code may result in suspension of service by a supplying library.

From the Explanatory Supplement:

Suspension of Service

Repeated or egregious breaches of this code may result in the requesting library's inability to obtain material. Examples of actions that may result in suspension include repeated failure to return loans in a timely manner, multiple lost or damaged items, allowing "library use only" items to leave the library, or failing to pay the supplier's charges. A supplying library should not suspend service to a requesting library without first attempting to resolve the problem(s).

5.0 Responsibilities of the Supplying Library

5.1 Establish, promptly update, and make available an interlibrary lending policy, contact information, and a service schedule.

From the Explanatory Supplement:

Lending Policy

The lending policy should be clear, detailed, and readily available to requesting libraries. The policy should include among other things, schedule of fees and charges, non-circulating item types, loan periods and renewal policies, current shipping instructions, penalties for late payments, etc. The supplying library is strongly encouraged to fill requests for all types and classes of users, and all types of libraries, regardless of their size or geographic location. The supplying library is encouraged to establish as generous a loan period as its local environment allows.

The supplying library is encouraged to make its lending policy, contact information, and service schedule available on the library's web site, and in resources such as the OCLC Policies Directory or DOCLINE Institution Information.

5.2 Ensure the confidentiality of the library user.

From the Explanatory Supplement:

Confidentiality

The supplying library has a responsibility to safeguard the confidentiality of the individual requesting the material. The sharing of the user's name between requesting and supplying library is not, of itself, a violation of confidentiality. However, the supplying library should not require the user's name if the requesting library chooses not to provide it. If the name is provided, the supplying library needs to take care not to divulge the identity of the person requesting the material.

5.3 If it is necessary to charge service fees, make available a fee schedule as part of an interlibrary lending policy. Bill any service, replacement, or damage fees promptly.

From the Explanatory Supplement:

Service, Replacement, and Damage Fees

Supplying libraries are encouraged to fill requests without charge when possible. If charging for services, the supplying library may only charge an amount less than or equal to the amount a requesting library has indicated they are able and/or willing to pay.

A supplying library may add a surcharge for expedited delivery, but no fee should be added to a routine service charge for delivering a document electronically.

From the Explanatory Supplement:

Service, Replacement, and Damage Fees (continued)

If charging for services or for lost/damaged items, the supplying library should make every effort to allow for a variety of payment options (e.g. OCLC IFM, EFTS, IFLA vouchers, credit cards, acceptance of replacement copies).

It is the responsibility of the supplying library to send final bills for service no later than six months after the supply date, final overdue notices no later than six months after the final due date, and final bills for replacement of lost material no later than one year after the final due date. The supplying library should resolve billing questions within six months of receiving notice of an apparent billing error.

5.4 Consider filling all requests for material regardless of format or the collection in which it is housed.

From the Explanatory Supplement:

Material Format or Collection

Supplying libraries are encouraged to lend as liberally as possible regardless of the format of the material requested, while retaining the right to determine what material will be supplied. It is the obligation of the supplying library to consider the loan of material on a case by case basis. Supplying libraries are encouraged to lend audiovisual material, microformats, serials, and other categories of material that have traditionally been non-circulating.

For special collections materials, supplying libraries are encouraged to consult [Guidelines For Interlibrary And Exhibition Loan Of Special Collections Materials](#) (2012) by the American Library Association and Association of College and Research Libraries, Rare Books and Manuscripts Section.

If permitted by copyright law, the supplying library should consider providing a copy in lieu of a loan rather than giving a negative response.

Supplying libraries should be aware of the provisions of license agreements for electronic resources that may either permit or prohibit use of an electronic resource to fill interlibrary copying requests. Interlibrary loan staff are encouraged to work with those negotiating licenses for electronic resources to include favorable terms for interlibrary loan.

If a supplying library prefers to provide a loan instead of a copy (e.g. article is too many pages to scan, citation is actually an entire journal issue, etc.), the supplying library should contact the requesting library to secure their permission first before sending the item. If a loan is accepted, the requesting library then assumes responsibility if the item is lost or damaged before its return to the supplying library.

5.5 Process requests in a timely manner, recognizing the needs of the requesting library and/or the requirements of the resource sharing system being used. If unable to fill a request, respond promptly and state the reason the request cannot be filled.

From the Explanatory Supplement:

Timely Processing

The supplying library has a responsibility to act promptly on all requests. The response should be sent via the same method the requesting library used to send the request, or by otherwise contacting the requesting library directly. Some resource sharing systems such as OCLC and DOCLINE have built-in time periods after which requests will either expire or be sent to another institution. The supplying library should respond before this time elapses rather than allowing requests to time-out.

Providing a reason for an unfilled request helps the requesting library determine what additional steps, if any, may be taken to obtain the requested item. For example, "non-circulating" indicates the item is likely available for on-site use while "in use" indicates that another request at a later date might be filled. Providing no reason or simply stating "policy problem" or "other" without providing further explanation deprives the requesting library of important information and can lead to time-consuming follow-up for both libraries.

From the Explanatory Supplement:

Timely Processing (continued)

Prior to updating a request as filled or unfilled, the potential supplier should request additional information and/or negotiate special loan terms, use restrictions and/or return shipping requirements, as needed, by contacting the requesting library through the resource sharing system or directly via email, phone, etc.

Timely processing of a loan or copy may involve branch libraries and/or other library departments, such as circulation, special collections, and/or the mailroom. The interlibrary loan department is responsible for ensuring that material is delivered expeditiously, irrespective of internal library organizational responsibilities.

5.6 Send sufficient information to identify the particular request when filling or communicating about requests.

From the Explanatory Supplement:

Identifying the Request

The supplying library should send sufficient identifying information with the material to allow the requesting library to identify the request and process it quickly. Such information may include a copy of the request, the requester's transaction number, or the user's ID or name. Failure to include identifying information with the material can unduly delay its processing and may risk the safety of the material.

5.7 Indicate the due date, any restrictions on the use of the material, and any special return packaging or shipping requirements. The due date is defined as the date the material is due to be checked in at the requesting library for return to the supplying library.

From the Explanatory Supplement:

Due Date, Use Restrictions, and Shipping Requirements

Although it is the responsibility of the requesting library to ensure the safe treatment and return of borrowed material, the supplying library should provide specific instructions with the item and in the resource sharing system when it is lending material that needs special handling. These instructions might include the requirement that material be used only in a monitored special collections area, no photocopying, library use only, specific return packaging/shipping instructions, etc. The supplying library should not send "library use only" material directly to a user.

The supplying library should clearly indicate the due date. Unless otherwise indicated, the due date is defined as the date by which the material is due to be checked in at the requesting library for return to the supplying library. Supplying libraries should implement a grace period before sending overdue notices to account for items in transit back from the requesting library.

5.8 Ship material by the fastest method reasonably available to the location specified by the requesting library. Package loaned material to prevent damage or loss.

From the Explanatory Supplement:

Delivery and Packaging

The delivery location specified by the requesting library may be the requesting library itself, a branch library, departmental library, or the individual user.

It is the responsibility of the supplying library to:

- judge whether an item is suitable for shipment and circulation. If a damaged item is sent, the supplying library should note all prior damage and not hold the requesting library responsible for this damage. Examples include loose pages/spine, liquid damage, or significant markings and defacement.
- take care that the material it sends out is adequately packaged to protect the item from damage or loss even though the requesting library will be held responsible for material damaged in shipment.
- specify the shipping method, as well as any insurance requirement, for returning materials and if any special wrapping or packaging is required. See section 4.15 above for definitions and other important information regarding wrapping and packaging.

From the Explanatory Supplement:

Delivery and Packaging (continued)

- provide a return address including a complete street address if asking for return via UPS, FedEx, etc. (Many supplying libraries find it safer and more cost effective to ship all material via expedited carriers). Supplying libraries are encouraged to enclose an accurate and complete return mailing label.
- work with the requesting library when tracing a lost or damaged item if the commercial delivery firm is responsible for reimbursement for losses in transit.

5.9 Respond promptly to requests for renewals. If the supplying library does not respond, the requesting library may assume that a renewal has been granted, extending the due date by the same length of time as the original loan.

From the Explanatory Supplement:

Renewals

The supplying library should respond affirmatively or negatively to all renewal requests. The supplying library is encouraged to grant the renewal request if the material is not needed by a local user.

5.10 The supplying library may recall loaned material at any time.

From the Explanatory Supplement:

Recalls

The supplying library may recall material at its discretion at any time. However, it often is more effective to request the material on ILL for a local user rather than to recall material on loan to another library.

5.11 Deliver copies electronically whenever possible. Provide complete and legible copies, and adhere to any special scanning instructions of the requesting library.

From the Explanatory Supplement:

Copy Requests

Comply with U.S. copyright law or applicable license agreements when providing copies.

When scanning, the supplying library should provide a copy that closely reproduces the original article or chapter in appearance, legibility, and completeness with appropriate attention paid to image color and clarity, margins, page orientation, and any accompanying references, plates, or appendices.

Respond promptly to resend requests (e.g. missing pages, margins cut off, poor images, unreadable text, etc.).

5.12 The supplying library may suspend service to a requesting library if it fails to comply with the provisions of this code.

From the Explanatory Supplement:

Suspension of Service

A supplying library may suspend service to a requesting library following repeated or egregious breaches of this code. Examples of actions that may result in suspension include repeated failure to return loans in a timely manner, multiple lost or damaged items, allowing "library use only" items to leave the library, or failing to pay the supplier's charges. A supplying library should not suspend service without first attempting to address the problem(s) with the requesting library.



HIGHLAND CITY

LIBRARY BOARD AGENDA REPORT ITEM #4b

DATE: April 27, 2027
TO: Library Board
FROM: Donna Cardon, Library Director
SUBJECT: Library FY 2024 Budget

PURPOSE:

The Library Board will approve the Library's FY 2024 budget.

BACKGROUND:

One of the specific responsibilities of the Library Board is to "Provide oversight of the Library Fund." (Library Board Bylaws G.2.a). The City Council will be adopting a city-wide preliminary FY 2024 budget on May 2, and the final budget on June 20th. The Library Board must approve a Library budget before that time so that it can be included in the city budget.

Most of the Library budget is very similar to last year's budget. Significant changes include:

Revenue:

- \$21,836 increase in property tax increase due to recent growth in the city.
- \$13,720 decrease in grant revenue. Last year we received the last of the ARPA grant money for libraries that will not be available this year.
- *\$14597 transferred from previous year carryover into a capital improvement fund to pay for carpet replacement in the library. (more discussion about this item below)

Expense

- \$8750 decrease in Library Board Expenses: We had put more money into that account last year anticipating doing a Library Fund Study. We have decided to postpone that study for the foreseeable future.
- \$9000 increase for circulating books and materials: This compensates for the loss of ARPA grant money and maintains the amount spent on books and materials last year,
- \$9000 decrease in IT software. We had moved money into the IT software account in the current fiscal year to pay for migration to a new ILS system. In 2024 we will

begin to see annual savings resulting from that change.

- \$13,720 decrease in grant expenditures. Grant revenue and expenditures may be higher depending on which grant opportunities arise in 2024, but regardless, income and expenditures will balance out.
- \$35,000 increase in Capital Outlay to replace the library carpet. The carpet in most of the library is 15 years old a worn and buckling in places. Carpet in the Children's room is not as old but is worn because of high traffic in that room.

There are also changes in full-time salaries, employee benefits, and part-time wages. On April 24th, the City Council discussed a 2% merit pay increase and a potential 2% market adjustment for city staff. They decided to do a wage study to determine appropriate increases for individual staff and departments. The wage study will not be completed before the budget is adopted in June and Tyler Bahr, the city financial officer, is the person who will ultimately adjust the associated library staff expenditure lines. *When he does, we will adjust the amount we transfer from the previous year's carryover revenue line appropriately to balance the library budget.

FISCAL IMPACT:

This budget requires the Library to use an amount less than \$20,000 from the PY carryover account for capital improvement but does not require any contribution from the General Fund.

STAFF RECOMMENDATION:

The Library Board approve the Library Budget understanding that the expenditures for Library staff wages and the amount we will withdraw from previous year carryover are yet to be determined.

PROPOSED MOTION:

I move that we approve the Library Budget as presented with the understanding the final amounts for staff pay and benefits, and the exact amount of revenue from the previous year's carryover are yet to be determined.

ALTERNATE MOTION

ATTACHMENTS:

1. FY 2024 Budget

Revenue		FY 2022 Actuals	FY 2023 Approved	FY 2023		FY 2024 Proposed	
				Adjustments			
22-30-90	Transfer from General Fund			0.00			
22-31-10	Property Taxes	-279,868	-288,000.00	-288,000.00		-309836	Higher because of recent population growth.
22-31-11	Delinquent Property Taxes	-19,995	-20,000.00	-20,000.00		-19000	Match last year's actual
22-31-12	Motor Vehicle Tax	-24,641	-22,000.00	-22,000.00		-24000	Match last year's actual
22-32-10	Fees & Fines	-18,050	-13,000.00	-18,000.00		-18000	
22-32-11	Non-Resident Cards	-32,415	-25,000.00	-32,000.00		-32000	
22-32-12	Proctoring Services	-12	0.00	0.00			
22-32-13	Printing	-1,854	-1,200.00	-1,800.00		-1800	
22-36-10	Interest Income	-510	0.00	-500.00		-500	
22-36-11	Donations	-680	-200.00	-200.00		-200	
22-36-12	Grants	-36,340	-5,000.00	-18,720.00		-5000	CLEF Grant. We are not sure if we will get any others next year.
22-36-13	Surplus		0.00	0.00		0	
22-39-90	PY Carryover Budget		0.00	-10,600.00		-14597	Carpet Replacement: this will be adjusted when the wage study results are available to make sure the budget balances.
Total		-414,364.84	-374,400.00	-411,820.00		-424,933.00	

Expenses		FY 2022 Actuals	FY 2023 Approved	FY 2023		FY 2024 Proposed	
				Adjustments			
22-43-11	Salaries/Wages	86,359	84,941.93	84,941.93		84897.00	This might change after a wage study, but probably not by more than one percent.
22-43-12	Overtime	0					
22-43-13	Employee Benefits	46,065	43,639.38	44,000.00		46149.00	This might change after a wage study, but probably not by more than one percent.
22-43-14	Salaries/Wages Part-Time	134,848	138319.26	141,000.00		142747.00	This might change after a wage study, but probably not by more than one percent.
22-43-21	Equipment	4,558	5,000.00	5,000.00		5000.00	
22-43-22	Library Board Expenses	354	250.00	9,000.00		250.00	We decided to wait on the fund study until the Library was closer to unviability.
22-43-23	Books & Materials	19,506	30,000.00	33,000.00		42000.00	Higher to maintain spending level because we will be receiving less grant revenue.
22-43-25	Mileage Reimbursement	127	300.00	300.00		200.00	
22-43-26	Insurance & Bonds	0		0.00		0.00	
22-43-27	Postage	327	500.00	500.00		500.00	
22-43-28	IT Software	14,064	15,000.00	24,000.00		15000.00	Switching to Koha will offset raise in cost of Overdrive service.
22-43-29	Printing	671	1,500.00	700.00		800.00	
22-43-30	Programming	11,391	10,000.00	12,000.00		12000.00	
22-43-31	Phone Reimbursement	1,662	1,800.00	2,160.00		2160.00	
22-43-32	Uniforms/Emp. Misc.	1,256	1,200.00	1,200.00		1000.00	
22-43-33	Continuing Education	1,163	2,000.00	2,000.00		2500.00	
22-43-35	Office Supplies	4,992	5,000.00	5,000.00		5000.00	
22-43-50	Grant Expenditures	34,019	5,000.00	18,720.00		5000.00	CLEF Grant. We are not sure if we will get any others next year.
22-43-61	Indirect Overhead	8,114	8,253.51	8,253.51		7236.00	
22-43-62	Insurance Expense	899	832.00	900.00		1412.00	
22-43-63	Cross Charge Bldg. Maint.	0					
22-43-64	Cross Charge Bldg. Utilities	0					
22-43-65	Cross Charge Rent	0					
22-43-66	Cross Charge Insurance	0					
22-43-70	Capital Outlay	0				35000	Carpet Replacement
22-90-90	Transfer to General Fund	0					
22-43-75	Internal Service IT Expense	11,850	16,590.00	16,590.00		16590.00	
Total Expense		382225.14	370,126.08	409,265.44		425,441.00	
Total Revenue		-414,364.84	-374,400.00	-411,820.00		-424,933.00	
		-4,273.92	-32,139.70	-4,273.92		508.00	